

# Licensing

## Where is my activation code?

If you registered for one of the Lakes freeware packages but did not receive an email with your activation code, there are several possibilities:

- You specified an invalid email address
- The email was blocked by your spam filter
- The email was directed to your junk folder

The email with the activation code will come from [support@weblakes.com](mailto:support@weblakes.com), you may want to mark this address as safe and re-register to have a second email send.

Unique solution ID: #11017

Author: Gareth Davis

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